



"IN THE ABSENCE OF LEADERSHIP, LEGAL ISSUES DRIVE CHANGE IN THE FIRE SERVICE."

-JOHN K. MURPHY, JD, MS. PA-C, EFO

Course Description: The House is Burning

Conflict is a reality in the fire service and often prevents mission success.

The traditions that have governed our service for over a century are being called into question, and instead of unifying our team, opposing personalities lead to division and conflict. Many are consumed by the idea of skipping ahead to resolution, ignoring that we operate in a world where our company officers need to manage a diverse workforce. Job vs. calling, young vs. old, and complete lack of accountability are just some of the cultural issues that your company officers face daily.

Conflict is a reality, how your members handle it will define your agency. Our course is built with concepts designed for the firehouse:

- Lean into conflict and understand where it comes from and its effects on your team.
- Address the conflict before mission failure.
- Be the decisive officer your crew needs.

"The House is Burning" is our introductory course to train your organization to navigate a world of conflict.

Course Themes:

- Understanding how conflict is caused during day-to-day operations
- Establishing their position in the conflict
- Listening to understand, not command
- When does conflict become mission critical

We are committed to empowering your organization to drive culture change from the bottom up. We want to show your team how to identify conflict, build unity among their crews, and strengthen their ability to accomplish the mission.

-Dan and Zac

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